

Contact Us:

CALL Your Primary Care Provider Office For:

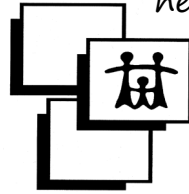
- Clinical Advice
- To Schedule Routine OR Same Day Sick Visits

TCFM Dansville	585-335-6041
TCFM Cohocton	585-384-5310
TCFM Nunda	585-468-2528
TCFM Wayland	585-728-5131
TCFM Geneseo	585-243-1700



Tri-County Family Medicine Program, Inc.

Thank you for choosing us as your primary care provider. We are committed to providing the best health care possible for you.



Proudly Serving Our Communities For Over Four Decades!

Tri-County Family Medicine Program, Inc.

Patient Centered Medical Home

Access the patient portal at

<https://health.eclinicalworks.com/tcfmedicine>

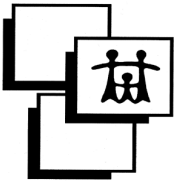


To View:

- Communications with your provider for non-urgent issues including requests for prescription refills
- Visit Summaries
- Medication List and Allergies
- Immunizations
- Referrals
- Lab and Diagnostic Imaging Results
- Office Hours
- Provider Listing



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Thank you for choosing **Tri-County Family Medicine Program, Inc.** as your *Home for Health*.
We are committed to providing you with comprehensive high quality care.

Patient Centered Medical Home...

...is a system of care in which your primary care provider leads your care team, which may include specialized doctors, nurses, care managers, and other health care professionals to help you get healthy, stay healthy, and get the care and services that are right for you. *You*, of course, are at the center of your care team.



*Improving experiences for patients,
providers, and practice staff*

How will a Patient Centered Medical Home benefit me?

Your care team...

...will be available when you need us.

We will tell you when our office hours are, and how to get clinical advice 24/7 during and after office hours.

...will know you and your health history.

We can suggest treatment options that make sense for you.

...will help you know your condition(s).

We will help you know how to take care of yourself, and help you make decisions about your care.

...will help you coordinate your health care.

Even if we are not the ones giving you the care. We will help you find specialists, get appointments and make sure specialists have the information they need to care for you.

...will use technology.

Such as electronic medical records to share records and make sure we are always on the same page.

You, the patient are the most important part of a patient centered medical home. When you take an active role in your health and work closely with us, you can be sure that you're getting the care you need.



How do you get the most from your Patient Centered Medical Home?

1. Be in charge of your health -

- Know that you are a full partner in your care.
- Understand your health situation and ask questions about your care.
- Learn about your condition and what you can do to stay as healthy as possible.

2. Participate in your care -

- Follow the plan that you and your care team have agreed is best for your health.
- Take medications as prescribed.
- Keep scheduled appointments and attend follow-up visits when necessary.

3. Communicate with your care team -

- Tell us when you don't understand something we said or ask us to explain it in a different way.
- Tell us if you get care from other health care professionals so we can help coordinate the best care possible.
- Bring a list of questions and a list of medicines or herbal supplements you take to every appointment.
- Tell us about any changes in your health or well-being.